

# RemoteStor™



With RemoteStor,  
your data is  
automatically  
backed up daily  
to a secure and  
offsite location,  
and recoverable  
instantly to any  
place you need it.

What will happen to your company if you lose your valuable data?  
How will it affect your revenue? Employee productivity? Customers?

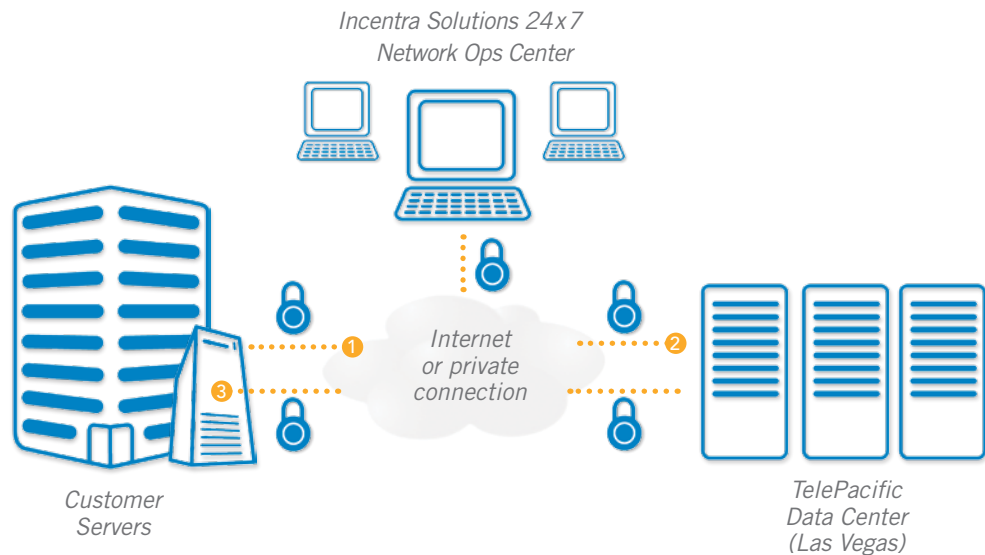
- Do you back-up your data daily?
- Is your data stored offsite?
- Do you have business continuity plans in case of disasters?
- Do you comply with SEC Rule 17a-4, 21CFR Part 11, HIPAA, Sarbanes-Oxley, DoD 5015.2, or any number of other rulings that require secure offsite data storage?

If you answered “no” to any of these questions, RemoteStor™ is for you.

## Protect your data and peace of mind — 100% guaranteed

Events like disk crashes, server corruption, viruses and natural and human disasters can take your business permanently offline. Protect your data and have peace-of-mind knowing that your business can be functioning in minimal time in the event of data loss. All you need is an Internet connection.

RemoteStor is a complete data backup and recovery service that automatically and securely backs up your critical information over your existing Internet connection to secure Incentra Solutions infrastructure located in Las Vegas. You can rest assured that your valuable information is backed up — 100% guaranteed.



- 1 Overnight, an automated connection is made to your data servers and a secure data transfer is initiated
- 2 Any data changes in your data since the last backup are transferred and stored in the data storage infrastructure in Las Vegas
- 3 In the event of an in-house data loss, you would contact Incentra Solutions and the lost data would be restored immediately over your Internet connection to any location you designate



## RemoteStor Benefits

- ▶ Guaranteed backup and recovery of data
- ▶ Secure remote site management
- ▶ Web portal access for easy monitoring and access to storage performance
- ▶ 24 x 7 monitoring and management of systems and backups
- ▶ Data protection performed on enterprise-class infrastructure
- ▶ Completely automated
- ▶ Reduced capital costs
- ▶ No software or media charges
- ▶ Your data will never leave TelePacific's IP network
- ▶ Add TelePacific's VPN services to achieve greater performance, privacy and security

### Automated backup via your Internet connection

Restore individual files, email boxes, and full databases. RemoteStor supports standard files, databases and MS Exchange to name a few. Every night your data is automatically transferred to a secure offsite storage location via your Internet connection. Each morning you can view the status of your backup jobs through our web portal.

**Data Security:** RemoteStor uses leading storage technology to assure security at multiple levels including network security, server security, data and operational security. Using VPN, firewalls, and intrusion detection, your data is safe in transit and is stored at a secure offsite data center.

**Aggressive SLAs:** We successfully start 97% of all scheduled backup jobs within one hour of the scheduled start time and guarantee 100% restore success.

**Advanced Storage Technology:** RemoteStor uses the most advanced back-up technology to enable customers to back-up more than 80 gigabytes of data over a single T1.

**14-Day Standard Retention:** RemoteStor retains your critical data for up to two weeks. Custom retention policies and off-site vaulting are available for longer term storage requirements.

TelePacific and Incentra Solutions, the leading provider of storage services, ensure that your data is always safe and available when you need it.

**INCENTRA**  
SOLUTIONS